



# Superior Court of California, County of Monterey Wireless Access: Windows 7

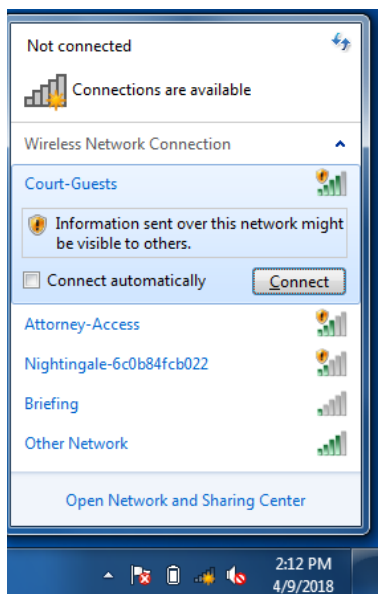
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The Court provides free internet access for the benefit of the Public (during normal business hours) that have portable computers capable of receiving wireless signals. This will allow users to access the internet from their mobile devices when sitting within range of an access point at all of the Court Facilities with the exception of Juvenile. The following is a step-by-step instructional on how to connect to the wireless network using Windows 7.

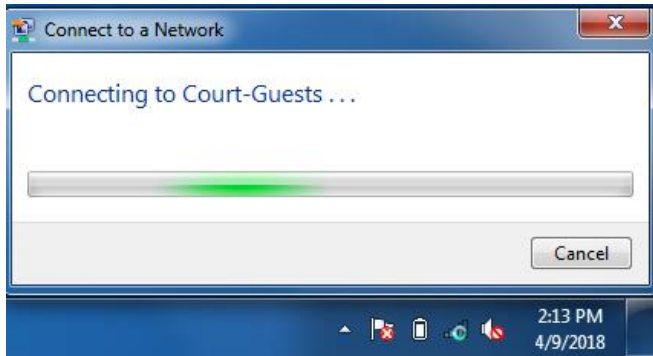
Click on the wireless icon on the bottom right.



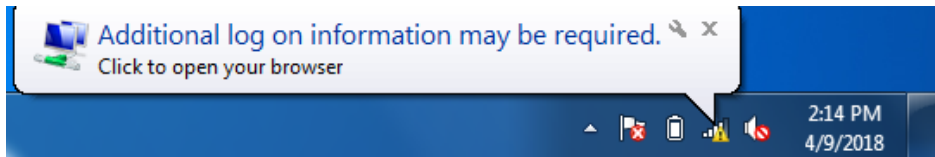
Click on **Court-Guests** to highlight and click on the **Connect** button.



It will take a few seconds to connect.



You should now be connected and a message might pop up saying that you will need to open your browser.



Next, open up a web browser if your device does not open one automatically.



Read through our *Acceptable Use Policy* and then click on the **Accept** button.

The screenshot shows the homepage of the Superior Court of California, County of Monterey. The browser address bar displays 'http://www.monterey.court.ca.gov/'. The page layout includes a top navigation bar with links for 'Court Home', 'General Information', 'On-line Services', 'Career Opportunities', 'Forms', 'FAQs', and 'Español'. A left sidebar contains a search bar and a list of departments such as Administration, Appeals, Civil, Criminal, Family Law, Jury, Juvenile, Probate, Small Claims, Traffic, and Court Information. The main content area features a 'SERVICES' section with four buttons: 'SELF HELP CENTER', 'JURY SERVICE', 'TRAFFIC TICKETS', and 'e-FILING'. Below this is a 'SCAM ALERT' section with the following text:

**SCAM ALERT**

It has come to the Court's attention that members of the community have been receiving fraudulent phone calls disguised as either Monterey County Superior Court or Law Enforcement staff advising recipients that they are in contempt of court for failure to appear, report, or respond and that these actions are a "class E misdemeanor". These callers threaten arrests if fines are not paid. These calls are referred to as "spoofing" and occur when a caller deliberately falsifies information to disguise their identity and is often used to attempt to trick someone into giving away valuable personal or financial information or to pay money.

**Although these calls can be concerning, please be aware that court staff never call members of the public to advise them of a lawsuit against them, demand payment, or threaten arrest. The Court communicates by mail and correspondence will always include case information, future court dates, and fine information if applicable.**

If you receive a phone call or email from someone demanding payment for a court fine or warrant, you should immediately report it to your local law enforcement agency. If you have questions or concerns related to your case, please contact the clerk's office at (831) 775-5400 Monday through Friday 8:00 am to 4:00 pm.

Additionally, please report any and all fraudulent behavior to the Federal Communications Commission by clicking here and filing a claim. For information on Spoofing, visit the FCC's website here to learn more.

Below the scam alert is a Spanish version: **ALERTA DE ESTAFA**. The right sidebar contains a 'Welcome to Superior Court' message, 'Office Hours' (Monday - Friday 8:00 am - 4:00 pm), and 'Court House Phone' numbers for Salinas, Monterey, and Marina.

Once successfully connected you will be redirected to our public website homepage. You can now hit your Home button and your normal homepage will come up. Have a great day and surf responsibly!